

ooVoo Chat & Video Conferencing

Information gathered by Diane Porsch, International Faculty – 2013 Faculty Training

What can I do with ooVoo?

ooVoo offers free high quality **video chat and instant messaging** for PC, Mac, iOS and Android smartphone and tablets. With ooVoo you can talk face-to-face with your friends and chat live wherever you are and see up to 12 video windows with your friends at one time for **FREE**, and it comes with a lot of cool features like video chat recording and sending video messages. If your friends are not on ooVoo, you can connect with them via Facebook, Twitter or email. It's simple! Just send your personal web link and bring your social network to life - video call with all your friends no matter where they are.

Why should I use it?

Because seeing is believing and an important part of our face-to-face communications has to do with body language and without it you are really missing out.

ooVoo is a great way to connect with friends, family, and colleagues using high quality live video.

Organize a family get-together, make a powerful impression or just heckle your friends during a sporting event. It's easy, innovative, and best of all, FREE!

Can a friend video chat with me from a browser?

Sure! If you are using ooVoo on a PC, just double-click on 'Web Call' in the ooVoo contact list (or use the 'Send web video call link' option from a Mac). You can send your link using an instant messenger, Facebook or via email. When your friend clicks on the link, you will receive a notification to answer the call.

What do I need to use ooVoo?

To video chat with your friends on a PC or Mac, all you need is a webcam, microphone, and speakers. For more information check out this store where you can purchase a webcam or headset. For your friends to see and hear you on video chat, a broadband internet connection is required. For more information see the necessary equipment FAQ . You can use ooVoo on the best selling smartphones and tablets running on Android and iOS. For a fast and easy way to make a video call with ooVoo, directly from your browser - Now you can video chat via the web or Facebook, no download needed (you may want to download anyway, to get all the awesome features ooVoo offers).

Is ooVoo available for my iPhone, Android device, PC and Mac?

Yes, you can use ooVoo seamlessly across platforms whether you have a PC, Mac, iPhone, iPad, supported Android smartphone or tablet. The PC and Mac versions are available from the Download page, and our mobile apps are available on Google Play and the App Store.

Can I use ooVoo for my business?

Yes, ooVoo is a great business tool. Research shows that video increases audience attention and builds speaker credibility while improving collaboration and decision-making in a business environment. Video makes information easier to understand, reduces meeting fatigue, and can reduce cost of travel. Use it to video conference with remote offices, board meetings and to make a powerful impact with clients. To get the most out of ooVoo for your business, consider purchasing an ooVoo Plan which offers more video storage and no ads. Dialing landlines or mobile numbers require the purchase of ooVoo credits.

Can I have a video call with Facebook friends even if they didn't install ooVoo?

ooVoo has a web based Facebook App which lets you invite up to 12 Facebook friends to a video call! Just click on the Video call icon that appears next to the Facebook contact. If you want to take advantage of more great features, we recommend installing ooVoo for desktop or mobile (iOS and Android).

Is it possible to link my ooVoo account with my Facebook account?

Yes, you can easily communicate with both your ooVoo and Facebook contacts from the PC and mobile applications. If you are logged into your ooVoo account, connect with Facebook and your account will be linked automatically enabling you to communicate with your friends on ooVoo and Facebook.

How can I unlink Facebook from my ooVoo account?

You can unlink the accounts by selecting 'Unlink from Facebook' from the 'ooVoo' menu in the PC application. On mobile you can unlink your account from the Settings page.

Can I text chat with a Facebook friend from ooVoo?

Yes, you can send instant messages from ooVoo to a Facebook friend. Just click on the text chat icon that appears next to the Facebook contact. Please note that it is limited to one-on-one text chat with Facebook users. To text chat with 12 friends, you can install ooVoo for desktop and mobile.

Which smartphone and tablets work with ooVoo?

ooVoo supports most iOS devices and over 300 Android devices. Click [here](#) to see if your device is supported. Our app is available for download from Google Play and the App Store.

Do I need separate accounts for my computer and my mobile phone?

No, we've built ooVoo so that with one account, you can access your ooVoo contact list from any place you sign in. You can also connect with Facebook even if you don't have an ooVoo account.

What networks does ooVoo mobile work on?

ooVoo works over 3G, and 4G networks. When you experience low network quality or slow connection speed, switch to Wi-Fi for a better experience!

Can I use ooVoo on my mobile device to call an ooVoo desktop user?

Yes, you can invite your friends and family to join ooVoo and video chat with you anytime you want. It doesn't matter if you are on a PC, Mac or supported smartphone or tablet.

Will my mobile provider charge me to use ooVoo?

You can use ooVoo for free on WiFi networks or within the framework of your data package.

With ooVoo, you can connect with anyone, anytime, with free video chat, video messages, phone calls, instant messaging and more. Use ooVoo to get face time with people you can't meet in person (and save travel time and money!). ooVoo makes life easier and more fun.



ooVoo Video Chat on Mobile Free Video chat, VoIP and IM on your mobile device.



ooVoo Video Call on Desktop Download ooVoo on PC or Mac and video call up to 12 friends.



Video Chat Room A simple way to embed a video chat in any website, blog or social network.



HD and High Resolution Video Video calling with spectacular clarity and detail.



Full Screen Mode Enjoy a more focused, engaged meeting experience.



Video Call Recording Create and share instant memories.



Video Messages Send a video greeting to multiple people at once.



Screen Sharing Make your video conferences more productive when you share your documents or photos.



Phone Calls Phone a mobile or landline.



Add Phone to Video Call Add up to six phones to video calls.



Instant Messaging Message up to 12 friends.



Send Files Send files up to 25 MB each.



Sidebar View Change the size of a video call window.



Add Friends You can easily add friends to join you on ooVoo.



Search for Friends Search for people you know or find new friends on ooVoo.



Call Me Button Bring your blog to life with an ooVoo link.



Set Privacy Controls Control who can see or contact you.



Social Networking on ooVoo Connect with your friends, family or colleagues right from within ooVoo.

GROUP VIDEO CHAT

Use ooVoo's group video to video chat with up to 12 people at one time on a call. Simply start a call and then add contacts from your contact list. All platforms including PC, Mac*, Facebook, Android and iOS currently support the group video chat experience.

ooVoo's group video feature is the only service that lets you have 12 video windows for FREE. Don't forget to invite people to ooVoo so that you can enjoy being together with more friends.

You can use ooVoo Group Video calling to stay in touch with your friends and family, or have meetings with colleagues and clients around the world. ooVoo group video makes building and maintaining your relationships easier than ever.

To start a group chat simply launch a video call, and then *add up to 11 friends!*

*Mac users can only see 6 videos but can hear all call participants.



Video Chat Room service is always FREE!

ooVoo's **free video chat** room feature allows you to embed a video chat into your website, blog or social network. Video chat rooms help you keep in touch with a community, friends or family. Any time you wish to speak to someone it's as easy as meeting them in your own dedicated video chat room.

Blogger or Social Network Groups: Talk face-to-face with your blog community about any topic. Start by embedding a Video Chat Room Widget on your blog (scroll down to learn about this Widget).

- **Video Customer Service for an eCommerce Store:** Place the Video Chat Room Widget on your ecommerce website, and customers will video chat with your staff right from their Web browser.
 - **Video Conference for a Small Business:** On your Outlook invite insert the Video Chat Room Link (scroll down to learn about this Link) to video chat with your staff.
 - **Link:** a video chat room owner, can send a video chat room LINK to friends, family or colleagues. At a set time, participants can enter the room by clicking on the room link and see each other on a browser Web page.
 - **Widget:** a video chat room owner can embed a WIDGET with the video chat room on their blog, social networking page, or any other website. Participants enter the room right from the widget.
 - The benefit of the widget vs. the link is the ability to customize the widget to fit with your website's look and feel. The video chat room widget can be seamlessly integrated with your website's experience.
1. **Set up** a custom Video Chat Room Widget (or Link) from the 'My Account' menu in the desktop application.
 1. **Embed** your Video Chat Room Widget on a website, or share your Link.
 2. **Manage** access with a password and/or other controls.

Skype Chat & Video Conferencing

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What is Skype?

Skype is software that enables the world's conversations. Millions of individuals and businesses use Skype to make free video and voice calls, send instant messages and share files with other people on Skype. You can use Skype on whatever works best for you - on your mobile, computer or a TV with Skype on it.

Skype is free to download and easy to use.

If you pay a little, you can do more – like call phones, access WiFi, send SMS and make group video calls. You can pay as you go or buy a subscription, whatever works for you. And in the world of business, this means you can bring your entire ecosystem of workers, partners and customers together to get things done.

Skype for Windows desktop

- PC running Windows® XP, Vista or 7, both 32- and 64-bit operating systems.
- Internet connection – broadband is best (GPRS, General Packet Radio Service, is not supported for voice calls. This is usually known as 2G).
- Speakers and microphone – built-in or separate.
- For voice calls we recommend a broadband connection with 100 kbps down / 100 kbps up.
- **For group video calling everyone on the call needs Skype 5.0 for Windows or Mac or higher plus webcams, and at least one person on the call needs to have a Skype Premium subscription.** For best quality we recommend you use a high-speed broadband connection of 4Mbps down / 512kbps up and a computer with a Core 2 Duo 1.8 GHz processor. As a minimum you'll need a high-speed broad connection of 512kbps down / 128kbps up and a computer with a 1 GHz processor.

Things you should know

- Group video calls can be between three or more people (up to a maximum of 10), and at least one person on the call needs to have a Premium account. For the best quality, we recommend calls with up to five people.

The technical bit

- For the best video quality, we recommend a high-speed broadband connection of 4 Mbps down/512 kbps up and a computer with a Core 2 Duo 1.8 GHz processor. The minimum you'll need is a high-speed broadband connection of 512 kbps down/128 kbps up and a computer with a 1GHz processor.

GROUP VIDEO CALLS (Premium Membership)

No matter where they are, get up to 10 people together on the same group video call.

It's great for regular family catch ups or to hold business meetings with anyone worldwide.

To use group video calls, at least one person on the call will need to have a Premium account.

We recommend calls with up to five people. *A fair usage policy applies.*